

5/22/2008

CMS – Day 2 Introduction

Male Speaker:

And now I'd like to ask Janet Hollsman [spelled phonetically], manager of HEDIS surveys at NCQA, Beshawn Coeings [spelled phonetically], program manager in the education department at NCQA and Angela Williams, conference planning manager, to come forward.

[applause]

It takes a team effort to pull together a conference of this magnitude, but I would like to publicly recognize and thank these three individuals for their hard work, their dedication and their diligence in making this conference a resounding success. They are true professionals who are equally adept at managing challenging logistics as well as challenging egos.

[laughter]

And it's their – it was through their hard work and effort that this conference went as smoothly as it did and was great as it is. So please join me in thanking them for their hard work.

[applause]

After lunch yesterday, we heard an overview and an update on the various quality measurement data sets that are available in the Medicare Advantage Program. The last session yesterday talked about two ways that these data are used, specifically in performance assessment and in quality improvement.

This morning we're going to hear a third way that these data are used. And that is in the creation of consumer report cards. And we're honored today to have two speakers who are experts in this area. Vicki Oats [spelled phonetically] is the director of the division of clinical and economic performance in the Medicare Drug Benefit Group at CMS. And Liz Goldstein is the director of the division of consumer assessment and health care surveys at CMS.

Please join me in welcoming Liz and Vicki.

[applause]

[end of transcript]