

MEMORANDUM

TO: Medicare Advantage Organizations

FROM: HOS Project Team

DATE: March 14, 2022

RE: Medicare Health Outcomes Survey (HOS) 2022 Administration

The Centers for Medicare & Medicaid Services (CMS) has determined that your contract is required to report the HEDIS^{®1} HOS in 2022. CMS has contracted with the National Committee for Quality Assurance (NCQA) to oversee the administration of the HOS.

This memo contains information about CMS HOS 2022 reporting requirements and actions participating Medicare Advantage Organizations (MAOs) need to take. CMS will also post this memo on the HOS website (http://hosonline.org/). This memo includes the following sections and attachments:

- HOS 2022 Survey Administration Memo Changes.
- <u>NEW Process</u> for Notifying the HOS Project Team of Survey Vendor Selection.
- Reporting Requirements.
- Institutional Special Needs Plan (I-SNP) Reporting Requirements.
- Contracting with a Survey Vendor.
- Cohort 25 Baseline and Cohort 23 Follow-Up Survey Administration.
- Optional FIDE SNP Reporting.
- Oversampling.
- HOS Data Dissemination.
- Communication with Medicare Advantage (MA) Members about the HOS.
- Attachment 1—MAOs Required to Report HOS in 2022.
- Attachment 2—Fully Integrated Dual-Eligible (FIDE) Special Needs Plans (SNP) Voluntarily Reporting in 2022.
- Attachment 3—Conditionally-Approved Medicare HOS and HOS-M Survey Vendors.
- Attachment 4—Sample Text for Use in a Member Newsletter Encouraging Members to Complete the HOS.

¹ HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).

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HOS 2022 Survey Administration Changes

MAOs are strongly encouraged to review the entire HOS 2022 Survey Administration memo. Refer to the following sections in this memo to review key updates and changes to HOS 2022 Survey administration:

- NEW Process for Notifying the HOS Project Team of Survey Vendor Selection
- Optional FIDE SNP Reporting.

NEW Process for Notifying the HOS Project Team of Survey Vendor Selection

All MAOs must contract with a CMS-approved HOS survey vendor to field their surveys. A list of CMS-approved HOS survey vendors is posted on the <u>HOS website</u> (https://www.hosonline.org/en/program-overview/survey-vendors/).

MA contracts must report their survey vendor selection via the <u>HOS survey vendor selection web form</u> (https://www.ncqa.org/hedis/measures/hos/survey-vendor-selection-form/) by Friday, April 29, 2022. The web form must be completed in its entirety and include the following information:

- HOS primary contact person at MA contract (include telephone and email).
- CMS contract number and contract name.
- Cohort administration (e.g., Cohort 25 Baseline, Cohort 23 Follow-Up, or both).
- Oversampling request specifying the associated contract number and oversampling percentage.²
- Name of HOS survey vendor.³
- Confirmation of voluntary FIDE SNP participation (if applicable), including contract number(s), Plan Benefit Package (PBP) ID(s), frailty survey(s) and FIDE SNP contact person.⁴

The HOS provides a general indication of how well an MAO manages the physical and mental health functioning of its beneficiaries. The HOS measures a beneficiary's physical and mental health status at the beginning (Baseline) and the end (Follow-Up) of a two-year period. With consideration for risk adjustment factors, a two-year change score is calculated and a beneficiary's physical and mental health statuses are categorized as better, the same, or worse than expected.

Reporting Requirements

The following MAOs and other organization types with Medicare contracts in effect on or before January 1, 2021, **are required** to report the Baseline HOS in 2022, provided that they have a minimum enrollment of 500 members as of February 1, 2022:

² See Oversampling section of the memo for additional details on oversampling.

³ See Attachment 3 for the list of conditionally-approved HOS and HOS-M survey vendors.

⁴ See Optional FIDE SNP Reporting section of the memo for additional details and Attachment 2 for a list of FIDE SNPs voluntarily reporting in 2021.

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- All MAOs, including all coordinated care plans, Private Fee-for-Service (PFFS) contracts, and Medical Savings Account (MSA) contracts.
- Section 1876 Cost contracts, even if they are closed for enrollment.
- Employer/union only contracts.
- Medicare Medicaid Plans (MMPs).

In addition, all organizations that reported a Cohort 23 Baseline survey in 2020 are required to administer a Cohort 23 Follow-Up survey in 2022.

In the event of a consolidation, merger, or novation, the surviving contract must report Follow-Up HOS for all members of all contracts involved. All eligible members of consolidated, merged, or novated contracts will be resurveyed and the results will be reported as one under the surviving contract. In the event of a contract conversion, the contract must report if its new organization type is required to report. Contracts that elect to voluntarily field the HOS Baseline in 2022 are required to administer the Follow-Up survey in 2024. All contracts electing to field the HOS survey are required to publicly report results.

Institutional Special Needs Plan (I-SNP) Reporting Requirements

Contracts in effect on or before January 1, 2021, and with a minimum of 500 **non-I-SNP** beneficiaries as of February 1, 2022, **are** required to administer the HOS Baseline survey in 2022 to their non-I-SNP beneficiaries. CMS will exclude beneficiaries enrolled in I-SNPs at the PBP level from the HOS Baseline survey.

All contracts that administered the Cohort 23 Baseline in 2020 **are** required to administer Cohort 23 Follow-Up in 2022.

Contracting with a Survey Vendor

CMS annually trains and approves survey vendors to administer the HOS survey on behalf of MA contracts. A list of CMS-approved HOS survey vendors is posted on the HOS website (https://www.hosonline.org/en/program-overview/survey-vendors/).

The following survey vendors are conditionally-approved by CMS to administer the HOS in 2022:

- 1. Center for the Study of Services (CSS)
- 2. DataStat, Inc.
- 3. Market Decisions Research
- 4. SPH Analytics

MAOs are required to contract with a CMS-approved survey vendor. CMS encourages MAOs to work with their survey vendor to understand the survey administration and data submission timelines. To ensure the confidentiality of the survey process, survey vendors are prohibited from providing MAOs with patient-level data or reports during any phase of the data collection period or between Baseline and Follow-Up data collection for any cohort. Survey vendors will provide MAOs with regular progress reports containing contract-level summary indicators (e.g., interim mail and telephone response rates).

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Cohort 25 Baseline and Cohort 23 Follow-Up Survey Administration

The Cohort 25 Baseline and Cohort 23 Follow-Up surveys are scheduled for administration from late July through November 2022. The mail and telephone surveys will be administered in English and Spanish. The mail survey is also available in Chinese and Russian and telephone surveys are also available in Chinese. Fielding the mail or telephone survey in Chinese and/or the mail survey in Russian is optional. MAOs must work with their survey vendor to determine which optional languages to field.

CMS provides the HOS in English, Spanish, Chinese, and Russian to facilitate the participation of the broadest pool of plan members and to promote accurate measurement of the experience of all Medicare beneficiaries. Collecting information from beneficiaries who can only respond to the survey in Spanish, Chinese, or Russian increases the usefulness of the HOS for quality improvement initiatives.

MAOs should notify survey vendors of any additional language translations needed for the HOS. CMS will consider these translation requests for implementation in future survey years.

An updated version of the HOS manual, *HEDIS Measurement Year 2021, Volume 6: Specifications for the Medicare Health Outcomes Survey*, will be published in May 2022. This volume can be obtained by calling NCQA's Customer Support line at 888-275-7585 or ordered online by visiting www.ncqa.org.

Optional FIDE SNP Reporting

MAOs that expect to sponsor a FIDE SNP in 2022 may elect to report HOS at the PBP level to determine eligibility for a frailty adjustment payment under the Affordable Care Act. Voluntary reporting at the PBP level is in addition to the standard HOS requirements for quality reporting at the contract level. MAOs sponsoring a FIDE SNP may elect to report HOS or HOS-M at the PBP level even if the MA contract is not required to report HOS quality reporting due to low enrollment.

FIDE SNPs electing to report were required to notify CMS of this decision by February 25, 2022. MAOs that elect to use the HOS for measuring frailty may contract with the CMS-approved survey vendor of their choice. MAOs that elect to use the HOS-M for measuring frailty may contract with CSS or DataStat.

MAOs electing to report HOS or HOS-M at the PBP level must report their survey vendor selection to NCQA via the <u>HOS survey vendor selection web form</u> (https://www.ncqa.org/hedis/measures/hos/survey-vendor-selection-form/) no later than **Friday, April 29, 2022**.

Surveys are fielded at the PBP level for frailty measurement. PBPs must have a minimum of 50 members to participate. For PBPs with enrollment in excess of 1,200 members, sample sizes are approximately 1,200. For PBPs with enrollment between 50 and 1,200, all members are surveyed.

CMS released the *Advance Notice of Methodological Changes for Calendar Year (CY) 2023* on February 2, 2022. This memorandum provides more information about frailty adjustment, including the methodology used to determine if FIDE SNPs have the same level of frailty as Programs of All-Inclusive Care for the Elderly (PACE) and thus qualify for frailty payments in 2023.

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Oversampling

All MAOs required to report HOS will have the option of surveying a Baseline sample of members that is larger than the standard sample size of 1,200. Oversampling can only occur at the contract level. Oversampling requests should be expressed as a whole percentage of the standard sample size. Any oversampling request submitted as a decimal will be rounded to the nearest whole number.

MAOs interested in oversampling must make a formal request to NCQA, along with their survey vendor selection, no later than **Friday**, **April 29**, **2022**. MAOs must specify the contract number associated with the oversampling request and the requested oversampling percentage. All oversampling requests are subject to approval by CMS.

HOS Data Dissemination

Although beneficiary-level HOS data will not be provided to MAOs after Baseline data collection, MAOs will receive the following from CMS.

- 1. **HOS Baseline Report.** This report is made available each fall to MAOs that participated in the previous year's Baseline administration of the HOS. This quality improvement (QI) tool, which presents an aggregate overview of the Baseline health status of MA enrollees, was developed and extensively tested to ensure that data are useful and actionable.
- 2. *HEDIS HOS Effectiveness of Care Report.* This report is made available to MAOs that participated in the previous year's Baseline and/or Follow-Up administration of the HOS each spring. The HEDIS HOS Effectiveness of Care Report is released in the spring to provide MAOs an opportunity to review HEDIS HOS Effectiveness of Care results during the Star Ratings preview periods. The HEDIS HOS Effectiveness of Care Report includes MAO, state, regional, and national HOS Effectiveness of Care results for the following HEDIS HOS measures: Management of Urinary Incontinence in Older Adults (MUI), Physical Activity in Older Adults (PAO), and Fall Risk Management (FRM).
- 3. HOS Performance Measurement Report and Data. A Performance Measurement report is produced after administration of the Follow-Up HOS. Survey responses from both the Baseline and two-year Follow-Up for each cohort are merged to create a performance measurement data set. The resulting aggregation of the change scores yields contract-level HOS performance measurement results that describe change in health status over time for beneficiaries in each contract. Performance Measurement reports and corresponding data are designed to support QI activities. Beneficiary-level performance measurement data are made available to MA contracts upon request after distribution of the Performance Measurement reports.

All report distribution occurs electronically through the CMS Health Plan Management System (HPMS). HOS Star Ratings Validation and Aggregate Score Analysis tables are also available in the HOS module on HPMS. Notification of the availability of reports and performance measurement data occurs electronically through HPMS. For access to HPMS, contact your CMS Quality Point of Contact.

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Communication with MA Members about the HOS

MAOs are allowed to notify members that they may be asked to participate in the HOS. In an effort to prevent bias in survey results, certain types of communication are not permitted. MAOs may not:

- Attempt to influence or encourage members to answer survey questions in a particular way.
- Imply that positive feedback from members will reward or benefit the MAO or its personnel or indicate the MAO is hoping for a specific response.
- Offer incentives of any kind for participating in the survey.
- Show or provide the HOS questionnaire or cover letters to members prior to survey administration.
- Ask HOS questions of members eight (8) weeks prior to and during HOS administration.

Attachments

- 1. Attachment 1 is a list of Medicare Advantage contracts required to report HOS in 2022. If you believe that there are errors in this list, please contact the HOS Project Team at hos@ncqa.org.
- 2. Attachment 2 is a list of Medicare contracts that have elected to participate in 2022 at the FIDE SNP level.
- 3. Attachment 3 contains contact information for CMS conditionally-approved HOS and HOS-M survey vendors.
- 4. Attachment 4 contains sample language that may be used by MAOs in a member newsletter or other communication that encourages members to complete the HOS.

We look forward to working with your organization on this important endeavor.

ATTACHMENT 1 Medicare Advantage Organizations Required to Administer HOS in 2022

Contract ID	Contract Name	Contract ID	Contract Name
H0022	BUCKEYE COMMUNITY HEALTH PLAN, INC.	Н0332	KS PLAN ADMINISTRATORS, LLC
H0028	CHA HMO, INC.	Н0336	HUMANA HEALTH PLAN, INC.
H0034	HAMASPIK, INC.	H0351	HEALTH NET OF ARIZONA, INC.
H0062	SUPERIOR HEALTHPLAN COMMUNITY SOLUTIONS, INC.	H0354	CIGNA HEALTHCARE OF ARIZONA, INC.
H0074	WELLCARE OF MISSISSIPPI, INC.	H0422	UCARE HEALTH, INC.
H0088	WELLCARE HEALTH INSURANCE OF NEW YORK, INC.	H0423	METROPLUS HEALTH PLAN, INC.
H0104	BLUE CROSS AND BLUE SHIELD OF ALABAMA	H0432	UNITEDHEALTHCARE OF ALABAMA, INC.
H0107	HEALTH CARE SERVICE CORPORATION	H0439	CIGNA HEALTHCARE OF GEORGIA, INC.
H0111	WELLCARE OF GEORGIA, INC.	H0473	HUMANA INSURANCE COMPANY OF KENTUCKY
H0137	COMMONWEALTH CARE ALLIANCE, INC.	H0480	MERIDIAN HEALTH PLAN OF MICHIGAN, INC.
H0148	BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	H0482	CENTENE VENTURE COMPANY MICHIGAN
H0154	VIVA HEALTH, INC.	H0504	CALIFORNIA PHYSICIANS' SERVICE
H0169	UNITEDHEALTHCARE OF THE MIDWEST, INC.	H0523	AETNA HEALTH OF CALIFORNIA INC.
H0174	WELLCARE OF TEXAS, INC.	H0524	KAISER FOUNDATION HP, INC.
H0192	AMERIHEALTH MICHIGAN, INC.	H0543	UHC OF CALIFORNIA
H0251	UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	H0544	BLUE CROSS OF CALIFORNIA
H0270	WELLCARE HEALTH INSURANCE COMPANY OF AMERICA	H0545	INTER VALLEY HEALTH PLAN, INC.
H0271	UNITEDHEALTHCARE INSURANCE COMPANY OF AMERICA	H0562	HEALTH NET OF CALIFORNIA, INC.
H0292	HUMANA HEALTH PLAN OF OHIO, INC.	H0571	CHINESE COMMUNITY HEALTH PLAN
H0294	CARE IMPROVEMENT PLUS WISCONSIN INSURANCE COMPANY	H0609	PACIFICARE OF COLORADO, INC.
H0302	MEDISUN, INC.	H0624	UNITEDHEALTHCARE INSURANCE COMPANY
H0321	ARIZONA PHYSICIANS IPA, INC.	H0628	AETNA HEALTH OF OHIO INC.

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Contract ID	Contract Name	Contract ID	Contract Name
H0630	KAISER FOUNDATION HP OF CO	H1170	KAISER FOUNDATION HP OF GA, INC.
H0672	CIGNA HEALTHCARE OF COLORADO, INC.	H1181	NETWORK HEALTH INSURANCE CORPORATION
H0712	WELLCARE OF CONNECTICUT, INC.	H1189	CHRISTUS HEALTH PLAN
H0724	BUCKEYE HEALTH PLAN COMMUNITY SOLUTIONS, Inc.	H1225	HOPKINS HEALTH ADVANTAGE, INC.
H0755	OXFORD HEALTH PLANS (CT), INC.	H1230	KAISER FOUNDATION HP, INC.
H0838	UNIVERSAL CARE, INC.	H1248	LOUISIANA HEALTH SERVICE & INDEMNITY COMPANY
H0885	HEALTHIER NEW JERSEY INSURANCE COMPANY	H1278	HARKEN HEALTH INSURANCE COMPANY
H0907	AMERIGROUP IOWA, INC.	H1290	DEVOTED HEALTH PLAN OF FLORIDA, INC.
H0908	BUCKEYE COMMUNITY HEALTH PLAN, INC.	H1302	BLUE CROSS OF IDAHO CARE PLUS, INC.
H0913	WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	H1304	REGENCE BLUESHIELD OF IDAHO
H0927	HEALTH CARE SERVICE CORPORATION	H1350	BLUE CROSS OF IDAHO CARE PLUS, INC.
H0969	WELLCARE HEALTH INSURANCE COMPANY OF NEW HAMPSHIRE	H1352	BLUE-ADVANTAGE PLUS OF KANSAS CITY, INC.
H0982	SOLIS HEALTH PLANS, INC.	H1353	WELLCARE OF WASHINGTON, INC.
H1016	AVMED, INC.	H1360	HEALTH PLAN OF NEVADA, INC.
H1019	CAREPLUS HEALTH PLANS, INC.	H1365	MARTIN'S POINT GENERATIONS ADVANTAGE, INC.
H1032	SUNSHINE STATE HEALTH PLAN, INC.	H1375	UNITEDHEALTHCARE COMMUNITY PLAN OF CALIFORNIA, INC
H1035	FLORIDA BLUE MEDICARE, INC.	H1415	HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.
H1036	HUMANA MEDICAL PLAN, INC.	H1416	HARMONY HEALTH PLAN, INC.
H1045	PREFERRED CARE PARTNERS, INC.	H1423	AMERIGROUP OHIO, INC.
H1099	HEALTH FIRST HEALTH PLANS	H1426 ¹	VITALITY HEALTH PLAN OF CALIFORNIA, INC.
H1109	AETNA HEALTH INC.(GA)	H1436	ABSOLUTE TOTAL CARE, INC.
H1111	UNITEDHEALTHCARE OF GEORGIA, INC.	H1463	HEALTH ALLIANCE CONNECT, INC.
H1112	WELLCARE OF GEORGIA, INC.	H1468	HUMANA BENEFIT PLAN OF ILLINOIS, INC.

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Contract ID	Contract Name	Contract ID	Contract Name
H1537	CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	H1924	PORT HOLDINGS, INC.
H1587	ARKANSAS SUPERIOR SELECT, INC.	H1944	UNITEDHEALTHCARE OF NEW ENGLAND, INC.
H1607	ANTHEM INSURANCE COMPANIES, INC.	H1947	COMMUNITY CARE HEALTH PLAN OF LOUISIANA, INC.
H1608	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	H1951	HUMANA HEALTH BENEFIT PLAN OF LOUISIANA, INC.
H1609	AETNA HEALTH INC. (FL)	H1961	PEOPLES HEALTH, INC.
H1610	COVENTRY HEALTH CARE OF VIRGINIA, INC.	H1969	REGENCE BLUESHIELD OF IDAHO
H1651	MEDICAL ASSOCIATES HEALTH PLAN, INC.	H1977	UPPER PENINSULA HEALTH PLAN, LLC
H1659	UNITEDHEALTHCARE INSURANCE CO. OF THE RIVER VALLEY	H1993	ASTIVA HEALTH, INC.
H1664	HOME STATE HEALTH PLAN, INC.	H1994	SELECTHEALTH, INC.
H1666	HCSC INSURANCE SERVICES COMPANY	H1997	REGENCE BLUESHIELD
H1692	COVENTRY HEALTH CARE OF WEST VIRGINIA, INC.	H2001	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.
H1722	HEALTHFIRST HEALTH PLAN, INC.	H2029	HUMANA INSURANCE OF PUERTO RICO, INC.
H1723	ABSOLUTE TOTAL CARE, INC.	H2032	BAYLOR SCOTT & WHITE INSURANCE COMPANY
H1732	HEALTHPLUS HP, LLC	H2034	COMMUNITY CARE HEALTH PLAN, INC.
H1737	HEALTH ALLIANCE - MIDWEST, INC.	H2056	AETNA BETTER HEALTH OF MICHIGAN INC.
H1774	CENTENE VENTURE COMPANY INDIANA, INC.	H2108	BRAVO HEALTH MID-ATLANTIC, INC.
H1821	UNITEDHEALTHCARE OF OREGON, INC.	H2134	WESTERN SKY COMMUNITY CARE, INC.
H1846	MOUNT CARMEL HEALTH INSURANCE COMPANY	H2161	UPPER PENINSULA HEALTH PLAN, LLC
H1848	WELLCARE OF ALABAMA, INC.	H2162	WELLCARE OF NEW HAMPSHIRE, INC.
H1862	WELLCARE HEALTH PLANS OF VERMONT, INC.	H2168	VILLAGE SENIOR SERVICES CORPORATION
H1889	UNITEDHEALTHCARE OF FLORIDA, INC.	H2171	CARE N' CARE INSURANCE COMPANY, INC.
H1894	AMERIGROUP WASHINGTON, INC.	H2172	KAISER FDTN HLTH PLAN OF THE MID-ATLANTIC STATES
H1914	WELLCARE HEALTH INSURANCE OF CONNECTICUT, INC.	H2174	TRILLIUM COMMUNITY HEALTH PLAN, INC.

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Contract ID	Contract Name	Contract ID	Contract Name
H2196	UNITEDHEALTHCARE OF MISSISSIPPI, INC.	H2458	MEDICA HEALTH PLANS
H2224	SENIOR WHOLE HEALTH, LLC	H2459	UCARE MINNESOTA
H2225	COMMONWEALTH CARE ALLIANCE, INC.	H2461	BLUE CROSS AND BLUE SHIELD OF MINNESOTA
H2226	UNITEDHEALTHCARE INSURANCE COMPANY	H2462	GROUP HEALTH PLAN, INC. (MN)
H2228	UNITEDHEALTHCARE INSURANCE COMPANY	H2463	HUMANA HEALTH PLAN OF TEXAS, INC.
H2230	BCBS OF MASSACHUSETTS HMO BLUE, INC.	H2486	HUMANA MEDICAL PLAN OF UTAH, INC.
H2235	BAYCARE SELECT HEALTH PLANS, INC.	H2491	WELLCARE HEALTH INSURANCE OF ARIZONA, INC.
H2237	INDEPENDENT CARE HEALTH PLAN, INC.	H2506	AETNA BETTER HEALTH PREMIER PLAN MMAI INC.
H2241	GOLDEN STATE MEDICARE HEALTH PLAN	H2531	UNITEDHEALTHCARE COMMUNITY PLAN OF OHIO, INC.
H2247	UNITEDHEALTHCARE COMMUNITY PLAN, INC.	H2533	MOLINA HEALTHCARE OF SOUTH CAROLINA, INC.
H2256	TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	H2563	OPTIMA HEALTH PLAN
H2261	BCBS OF MASSACHUSETTS HMO BLUE, INC.	H2577	CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY
H2288	BRIGHT HEALTH INSURANCE COMPANY OF NEW YORK	H2582	ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION
H2320	PRIORITY HEALTH	H2593	AMCERIGROUP TEXAS, INC.
H2322	ALLIANCE HEALTH AND LIFE INSURANCE COMPANY	H2610	ESSENCE HEALTHCARE, INC.
H2354	HEALTH ALLIANCE PLAN OF MICHIGAN	H2624	CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA
H2406	UNITEDHEALTHCARE INSURANCE COMPANY	H2663	COVENTRY HEALTH CARE OF MISSOURI, INC
H2416	PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	H2678	MORECARE, INC.
H2419	SOUTH COUNTRY HEALTH ALLIANCE	H2697	DEVOTED HEALTH PLAN OF OHIO, INC.
H2422	HEALTHPARTNERS, INC.	H2722	VANTAGE HEALTH PLAN OF ARKANSAS, INC.
H2425	BLUE PLUS	H2765	SUMMIT HEALTH PLAN, INC.
H2450	MEDICA INSURANCE COMPANY	H2775	AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF NY
H2456	UCARE MINNESOTA	H2782	WESTERN HEALTH ADVANTAGE

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Contract ID	Contract Name	Contract ID	Contract Name
H2793	IMPERIAL INSURANCE COMPANIES INC.	H3219	ALLINA HEALTH AND AETNA INSURANCE COMPANY
H2802	UNITEDHEALTHCARE OF THE MIDLANDS, INC.	H3237	HEALTH NET COMMUNITY SOLUTIONS, INC.
H2816	AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF NY	H3239	AETNA BETTER HEALTH, INC. (LA)
H2825	MARY WASHINGTON HEALTH PLAN	H3240	AMERIGROUP NEW JERSEY, INC.
H2836	ANTHEM HEALTH PLANS, INC.	H3251	HEALTH CARE SERVICE CORPORATION
H2853	CENTENE VENTURE COMPANY TENNESSEE	H3256	UNITEDHEALTHCARE OF GEORGIA, INC.
H2879	MOLINA HEALTHCARE OF WISCONSIN, INC.	H3259	VOLUNTEER STATE HEALTH PLAN
H2915	PENNSYLVANIA HEALTH & WELLNESS, INC.	H3276	CONNECTICARE INSURANCE COMPANY, INC.
H2944	HUMANA INSURANCE COMPANY	H3281	BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA
H2960	HOMETOWN HEALTH PLAN, INC.	H3288	AETNA HEALTH AND LIFE INSURANCE COMPANY
H2962	ULTIMATE HEALTH PLANS, INC.	H3293	MMM OF FLORIDA, INC.
H2986	ESSENCE HEALTHCARE OF CALIFORNIA, INC.	H3305	MVP HEALTH PLAN, INC.
H3047	WELLCARE HEALTH INSURANCE COMPANY OF LOUISIANA	H3307	OXFORD HEALTH PLANS (NY), INC.
H3071	COMMUNITY CARE ALLIANCE OF ILLINOIS, INC.	H3312	AETNA HEALTH INC. (NY)
H3113	OXFORD HEALTH PLANS (NJ), INC.	H3330	HEALTH INSURANCE PLAN OF GREATER NEW YORK
H3132	AHF MCO OF FLORIDA, INC.	H3335	EXCELLUS HEALTH PLAN, INC.
H3146	AETNA BETTER HEALTH INC. (GA)	H3342	EMPIRE HEALTHCHOICE ASSURANCE, INC.
H3152	AETNA HEALTH INC. (NJ)	H3344	INDEPENDENT HEALTH BENEFITS CORPORATION
H3154	HORIZON INSURANCE COMPANY	H3347	ELDERPLAN, INC.
H3170	SAPPHIRE EDGE, INC.	H3351	EXCELLUS HEALTH PLAN, INC.
H3192	AETNA HEALTH OF MICHIGAN INC.	H3359	HEALTHFIRST HEALTH PLAN, INC.
H3204	PRESBYTERIAN HEALTH PLAN	H3362	INDEPENDENT HEALTH ASSOCIATION, INC.
H3206	PRESBYTERIAN INSURANCE COMPANY, INC.	H3379	UNITEDHEALTHCARE OF NEW YORK, INC.

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Contract ID	Contract Name	Contract ID	Contract Name
H3384	HIGHMARK WESTERN AND NORTHEASTERN NEW YORK INC.	H3668	MOUNT CARMEL HEALTH PLAN, INC.
H3387	UNITEDHEALTHCARE OF NEW YORK, INC.	H3672	THE HEALTH PLAN OF WEST VIRGINIA, INC.
H3388	CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	H3706	GLOBALHEALTH, INC.
H3404	BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	H3748	AETNA BETTER HEALTH OF WASHINGTON, INC.
H3416	HEALTHPARTNERS UNITYPOINT HEALTH, INC.	H3749	UNITEDHEALTHCARE OF OKLAHOMA, INC.
H3418	UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	H3755	COMMUNITYCARE GOVERNMENT PROGRAMS, INC.
H3442	UNITEDHEALTHCARE INSURANCE COMPANY OF ILLINOIS	H3777	EXPERIENCE HEALTH, INC.
H3447	HEALTHKEEPERS, INC.	H3794	CARE IMPROVEMENT PLUS WISCONSIN INSURANCE COMPANY
H3449	BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	H3805	UNITEDHEALTHCARE OF OREGON, INC.
H3464	UNITEDHEALTHCARE OF ARKANSAS, INC.	H3810	ALLCARE HEALTH PLAN, INC.
H3471	HEALTH ALLIANCE NORTHWEST HEALTH PLAN	H3811	SAMARITAN HEALTH PLANS, INC.
H3499	COORDINATED CARE CORPORATION	H3813	MODA HEALTH PLAN, INC.
H3528	CONNECTICARE, INC.	H3814	ATRIO HEALTH PLANS
H3533	HUMANA HEALTH COMPANY OF NEW YORK, INC.	H3815	ALIGNMENT HEALTH PLAN
H3536	MATTHEW THORNTON HEALTH PLAN, INC.	H3817	REGENCE BLUECROSS BLUESHIELD OF OREGON
H3554	USABLE PPO INSURANCE COMPANY	H3822	HEALTH CARE SERVICE CORPORATION
H3557	BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	H3832	HAWAII MEDICAL SERVICE ASSOCIATION
H3561	HEALTH NET COMMUNITY SOLUTIONS, INC.	H3864	PACIFICSOURCE COMMUNITY HEALTH PLANS
H3597	AETNA HEALTH INC. (ME)	H3890	HOPKINS HEALTH ADVANTAGE, INC.
H3653	PARAMOUNT CARE, INC.	H3907	UPMC HEALTH PLAN, INC.
H3655	COMMUNITY INSURANCE COMPANY	H3909	QCC INSURANCE COMPANY
H3660	SUMMACARE INC.	H3916	HIGHMARK SENIOR HEALTH COMPANY
H3664	AULTCARE HEALTH INSURING CORPORATION	H3923	CAPITAL ADVANTAGE INSURANCE COMPANY

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Contract ID	Contract Name	Contract ID	Contract Name
H3924	GEISINGER INDEMNITY INSURANCE COMPANY	H4279	UPMC FOR YOU, INC
H3928	AETNA HEALTH INC. (LA)	H4304	UNIVERSITY OF UTAH HEALTH INSURANCE PLANS
H3931	AETNA HEALTH INC. (PA)	H4343	CENTENE VENTURE COMPANY ALABAMA HEALTH PLAN, INC.
H3949	BRAVO HEALTH PENNSYLVANIA, INC.	H4346	HMO COLORADO, INC.
H3952	KEYSTONE HEALTH PLAN EAST, INC.	H4388	SECURITY HEALTH PLAN OF WISCONSIN, INC.
H3954	GEISINGER HEALTH PLAN	H4407	HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.
H3957	HIGHMARK CHOICE COMPANY	H4461	CARITEN HEALTH PLAN INC.
H3959	AETNA HEALTH INC. (PA)	H4497	MEDICAL MUTUAL OF OHIO
H3962	KEYSTONE HEALTH PLAN CENTRAL, INC.	H4506	SELECTCARE OF TEXAS, INC.
H3975	WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, INC	H4513	HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.
H3979	GHS HEALTH MAINTENANCE ORGANIZATION, INC.	H4514	UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.
H4003	MMM HEALTHCARE, LLC	H4523	AETNA HEALTH INC. (TX)
H4004	MMM HEALTHCARE, LLC	H4527	PHYSICIANS HEALTH CHOICE OF TEXAS, LLC
H4005	TRIPLE S ADVANTAGE, INC.	H4544	PEOPLES HEALTH, INC.
H4007	HUMANA HEALTH PLANS OF PUERTO RICO, INC.	H4590	UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.
H4036	ANTHEM INSURANCE COMPANIES, INC.	H4604	UNITEDHEALTHCARE OF UTAH, INC.
H4094	OPTIMUM CHOICE, INC.	H4605	REGENCE BLUECROSS BLUESHIELD OF UTAH
H4140	DOCTORS HEALTHCARE PLANS, INC.	H4623	HUMANA REGIONAL HEALTH PLAN, INC.
H4141	HUMANA EMPLOYERS HEALTH PLAN OF GEORGIA, INC.	H4624	ZING HEALTH OF MICHIGAN, INC.
H4152	BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	H4675	HEALTHIER NEW JERSEY INSURANCE COMPANY
H4198 ¹	COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	H4676	TROY HEALTH, INC.
H4213	USABLE MUTUAL INSURANCE COMPANY	H4699	WELLCARE HEALTH PLANS OF RHODE ISLAND, INC.
H4227	VISTA HEALTH PLAN, INC.	H4709	BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA

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¹ MAO is not required to administer the 2022 HOS Cohort 25 Baseline survey due to enrollment less of less than 500 as of February 1, 2022. MAO administered the Cohort 23 Baseline survey in 2020 and <u>is required</u> to administer the Cohort 23 Follow-Up survey in 2022.

Contract ID	Contract Name	Contract ID	Contract Name
H4711	COVENTRY HEALTH CARE OF NEBRASKA, INC.	H5126	OSCAR INSURANCE COMPANY
H4754	PACIFICSOURCE COMMUNITY HEALTH PLANS	H5140	BLUE CROSS AND BLUE SHIELD ARIZONA, INC.
H4829	UHC OF CALIFORNIA	H5141	CLOVER INSURANCE COMPANY
H4835	AETNA BETTER HEALTH OF OKLAHOMA INC.	H5172	COMMUNITY HEALTH GROUP
H4847	WELLCARE OF SOUTH CAROLINA, INC.	H5190	SUNSHINE STATE HEALTH PLAN, INC.
H4853	BRIGHT HEALTH COMPANY OF ARIZONA	H5199	WELLCARE HEALTH INSURANCE OF ARIZONA, INC.
H4868	WELLCARE OF NEW YORK, INC.	H5209	MY CHOICE WISCONSIN HEALTH PLAN, INC.
H4875	PRIORITY HEALTH	H5211	SECURITY HEALTH PLAN OF WISCONSIN, INC.
H4882	HEALTHPARTNERS, INC.	H5215	NETWORK HEALTH INSURANCE CORPORATION
H4909	ANTHEM INSURANCE COMPANIES, INC.	H5216	HUMANA INSURANCE COMPANY
H4922 ¹	AGEWELL NEW YORK, LLC	H5253	UNITEDHEALTHCARE OF WISCONSIN, INC.
H4931	BANNER - UNIVERSITY CARE ADVANTAGE	H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN
H4937	CALIFORNIA PHYSICIANS' SERVICE	H5262	QUARTZ HEALTH PLAN CORPORATION
H4961	ALIGNMENT HEALTH PLAN	H5264	DEAN HEALTH PLAN, INC.
H4982	AETNA BETTER HEALTH OF CALIFORNIA INC.	H5273	CAREPARTNERS OF CONNECTICUT, INC.
H5008	UNITEDHEALTHCARE INSURANCE COMPANY	H5280	MOLINA HEALTHCARE OF OHIO, INC.
H5009	REGENCE BLUESHIELD	H5294	SUPERIOR HEALTHPLAN, INC.
H5010	ASURIS NORTHWEST HEALTH	H5296	ALIGNMENT HEALTH PLAN OF NORTH CAROLINA, INC.
H5042	CDPHP UNIVERSAL BENEFITS, INC.	H5302	AETNA HEALTH INC. (GA)
H5050	KAISER FOUNDATION HEALTH PLAN OF WASHINGTON	H5322	CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.
H5087	WELLCARE OF CALIFORNIA, INC.	H5325	COVENTRY HEALTH CARE OF KANSAS, INC.
H5106	HIGHMARK SENIOR SOLUTIONS COMPANY	H5355	IEHP HEALTH ACCESS
H5117	LOUISIANA HEALTHCARE CONNECTIONS, INC.	H5386	SHARP HEALTH PLAN

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Contract ID	Contract Name	Contract ID	Contract Name
H5398	CENTENE VENTURE COMPANY KANSAS	H5587	HEALTH CHOICE ARIZONA, INC.
H5410	HEALTHSPRING OF FLORIDA, INC.	H5590	BRIDGEWAY HEALTH SOLUTIONS OF ARIZONA, INC.
H5420	PREFERRED CARE NETWORK, INC.	H5591	MARTIN'S POINT GENERATIONS ADVANTAGE, INC.
H5422	BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGIA	H5593	AETNA HEALTH OF IOWA INC.
H5425	SCAN HEALTH PLAN	H5594	OPTIMUM HEALTHCARE, INC.
H5427	FREEDOM HEALTH, INC.	H5599	NEW YORK QUALITY HEALTHCARE CORPORATION
H5431	HEALTHSUN HEALTH PLANS, INC.	H5608	DENVER HEALTH MEDICAL PLAN, INC.
H5433	ORANGE COUNTY HEALTH AUTHORITY	H5619	ARCADIAN HEALTH PLAN, INC.
H5434	BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	H5628	MOLINA HEALTHCARE OF UTAH, INC.
H5435	UNITEDHEALTHCARE INSURANCE COMPANY	H5649	CENTRAL HEALTH PLAN OF CALIFORNIA, INC.
H5439	HEALTH NET LIFE INSURANCE COMPANY	H5652	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.
H5471	SIMPLY HEALTHCARE PLANS, INC.	H5703	SOUTH COUNTRY HEALTH ALLIANCE
H5475	MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	H5746	AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.
H5496	IMPERIAL HEALTH PLAN OF CALIFORNIA, INC.	H5774	TRIPLE S ADVANTAGE, INC.
H5521	AETNA LIFE INSURANCE COMPANY	H5779	MERIDIAN HEALTH PLAN OF ILLINOIS, INC.
H5522	HEALTHASSURANCE PENNSYLVANIA, INC.	H5793	AETNA HEALTH INC. (CT)
H5525	HUMANA BENEFIT PLAN OF ILLINOIS, INC.	H5810	MOLINA HEALTHCARE OF CALIFORNIA
H5526	HIGHMARK WESTERN AND NORTHEASTERN NEW YORK INC.	H5823	MOLINA HEALTHCARE OF WASHINGTON, INC.
H5533	UPMC HEALTH NETWORK, INC.	H5826	COMMUNITY HEALTH PLAN OF WASHINGTON
H5549	VNS CHOICE	H5828	AMERIGROUP TENNESSEE, INC.
H5576	VANTAGE HEALTH PLAN, INC.	H5843	BANNER HEALTH PLAN, INC.
H5577	MCS ADVANTAGE, INC.	H5852	AIDS HEALTHCARE FOUNDATION
H5580	MERCY CARE	H5854	ANTHEM HEALTH PLANS, INC.

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Contract ID	Contract Name	Contract ID	Contract Name
H5859	HEALTH PLAN OF CAREOREGON, INC.	H6237	REGENCE BLUECROSS BLUESHIELD OF OREGON
H5883	BLUE CARE NETWORK OF MICHIGAN	H6306	FIRSTCAROLINACARE INSURANCE COMPANY
H5926	MOLINA HEALTHCARE OF MICHIGAN, INC.	H6328	CARE N' CARE INSURANCE COMPANY, INC.
H5928	CALIFORNIA PHYSICIANS' SERVICE	H6348	COORDINATED CARE CORPORATION
H5932	GATEWAY HEALTH PLAN, INC.	H6396	CARESOURCE OHIO, INC.
H5937	UCARE MINNESOTA	H6399	AETNA BETTER HEALTH INC. (NJ)
H5938	CAPITAL HEALTH PLAN	H6446	SILVERSUMMIT HEALTHPLAN, INC.
H5943	SCAN HEALTH PLAN	H6453	HMO LOUISIANA, INC.
H5945	PROMINENCE HEALTHFIRST	H6502	MISSOURI VALLEY LIFE AND HEALTH INSURANCE COMPANY
H5959	BLUE CROSS AND BLUE SHIELD OF MINNESOTA	H6526	UNITEDHEALTHCARE OF NEW MEXICO, INC.
H5965	WELLCARE HEALTH INSURANCE COMPANY OF WASHINGTON	H6528	CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.
H5969	ALOHACARE	H6529	SOUTHEASTERN INDIANA HEALTH ORGANIZATION, INC.
H5970	HUMANA INSURANCE COMPANY OF NEW YORK	H6550	SUNFLOWER STATE HEALTH PLAN, INC.
H5989	HEALTHFIRST HEALTH PLAN, INC.	H6594	WELLCARE HEALTH PLANS OF VERMONT, INC.
H5991	HEALTH INSURANCE PLAN OF GREATER NEW YORK	H6595	UNITEDHEALTHCARE OF KENTUCKY, LTD.
H5995	ATRIO HEALTH PLANS	H6622	HUMANA WI HEALTH ORGANIZATION INSURANCE CORP
H6067	CAREFIRST ADVANTAGE, INC.	H6713	WELLCARE OF ILLINOIS, INC.
H6078	GROUP RETIREE HEALTH SOLUTIONS, INC.	H6723	MEDICAL MUTUAL OF OHIO
H6080	MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	H6743	ATRIO HEALTH PLANS
H6154	MEDICA HEALTH PLANS	H6750	HARVARD PILGRIM HEALTH CARE OF NEW ENGLAND, INC.
H6158	USABLE HMO, INC.	H6815	HEALTH NET HEALTH PLAN OF OREGON, INC.
H6202	NEXTBLUE OF NORTH DAKOTA INSURANCE COMPANY	H6830	CENTENE VENTURE COMPANY KANSAS
H6229	BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC.	H6870	SUPERIOR HEALTHPLAN, INC.

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Contract ID	Contract Name	Contract ID	Contract Name
H6874	ASPIRUS HEALTH PLAN, INC.	H7330	ZING HEALTH, INC.
H6898	VERMONT BLUE ADVANTAGE, INC.	H7399	CENTENE VENTURE COMPANY ILLINOIS
H6910	MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.	H7404	PACIFICARE LIFE ASSURANCE COMPANY
H6936	BLUE CROSS & BLUE SHIELD OF ARIZONA, INC.	H7419	TUFTS HEALTH PUBLIC PLANS, INC.
H6975	WELLCARE OF ALABAMA, INC.	H7445	UNITEDHEALTHCARE OF ILLINOIS, INC.
H6988	CENTERS PLAN FOR HEALTHY LIVING, LLC	H7464	UNITEDHEALTHCARE OF THE MIDATLANTIC, INC.
H7006	ATRIO HEALTH PLANS	H7518	WELLCARE OF MISSOURI HEALTH INSURANCE COMPANY, INC
H7020	CIGNA HEALTHCARE OF SOUTH CAROLINA, INC.	H7522	MMM HEALTHCARE, LLC
H7063	BLUECROSS BLUESHIELD KANSAS SOLUTIONS, INC.	H7559	MAGELLAN COMPLETE CARE OF VIRGINIA, LLC.
H7115	MEMORIAL HERMANN HEALTH PLAN	H7607	CLEVER CARE OF GOLDEN STATE, INC.
H7123	UPMC HEALTH COVERAGE, INC.	H7617	EMPHESYS INSURANCE COMPANY
H7149	AETNA HEALTH INC. (PA)	H7621	HUMANA HEALTH PLAN OF CALIFORNIA, INC.
H7163	VANTAGE HEALTH PLAN OF MISSISSIPPI, INC.	H7646	PHP MEDICARE
H7172	AETNA BETTER HEALTH INC. (OH)	H7678	MOLINA HEALTHCARE OF TEXAS, INC.
H7173	PEACH STATE HEALTH PLAN, INC.	H7680	PROMINENCE HEALTHFIRST OF TEXAS
H7175	WELLCARE HEALTH INSURANCE OF NORTH CAROLINA, INC.	H7728	ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.
H7220	INDIANA UNIVERSITY HEALTH PLANS NFP, INC.	H7787	HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.
H7245	PREMERA BLUE CROSS	H7833	UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.
H7284	HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	H7844	MOLINA HEALTHCARE OF MICHIGAN, INC.
H7301	COVENTRY HEALTH CARE OF ILLINOIS, INC.	H7849	CIGNA HEALTH AND LIFE INSURANCE COMPANY
H7322	OSCAR HEALTH PLAN OF NEW YORK, INC.	H7853	BRIGHT HEALTH INSURANCE COMPANY
H7323	WELLCARE NATIONAL HEALTH INSURANCE COMPANY	H7885	SAN MATEO HEALTH COMMISSION
H7326	WELLCARE OF SOUTH CAROLINA, INC.	H7890	SANTA CLARA COUNTY HEALTH AUTHORITY

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Contract ID	Contract Name	Contract ID	Contract Name
H7917	BLUECROSS BLUESHIELD OF TENNESSEE, INC.	H8213	SELECT HEALTH OF SOUTH CAROLINA, INC.
H7925	CENTENE VENTURE COMPANY INDIANA, INC.	H8225	CENTENE VENTURE COMPANY FLORIDA
H7971 ¹	HORIZON INSURANCE COMPANY	H8258	LOCAL INITIATIVE HEALTH AUTHORITY FOR L.A. COUNTY
H7993	DEVOTED HEALTH PLAN OF TEXAS, INC.	H8298	HORIZON HEALTHCARE OF NEW JERSEY, INC.
H8003	BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	H8332	AETNA BETTER HEALTH OF KANSAS, INC.
H8010	CLOVER HMO OF NEW JERSEY, INC.	H8343	AMERIGROUP INSURANCE COMPANY
H8016	ORANGE COUNTY HEALTH AUTHORITY	H8379	PRIORITY HEALTH CHOICE, INC.
H8019	SSM HEALTH PLAN	H8423	MOLINA HEALTHCARE OF TEXAS, INC.
H8026	AETNA BETTER HEALTH OF MICHIGAN INC.	H8432	EMPIRE HEALTHCHOICE HMO, INC.
H8046	MOLINA HEALTHCARE OF ILLINOIS, INC.	H8452	CARESOURCE
H8064	FIRSTCAROLINACARE INSURANCE COMPANY	H8547	ILLINOIS BLUE CROSS BLUE SHIELD INSURANCE COMPANY
H8087	HUMANADENTAL INSURANCE COMPANY	H8552	ANTHEM BLUE CROSS LIFE AND HEALTH INS COMPANY
H8125	UNITEDHEALTHCARE INSURANCE COMPANY OF AMERICA	H8553	WELLCARE HEALTH INSURANCE OF THE SOUTHWEST, INC.
H8130	MOLINA HEALTHCARE OF FLORIDA, INC.	H8554	GHS INSURANCE COMPANY
H8133	GHS INSURANCE COMPANY	H8578	HEALTH NEW ENGLAND, INC.
H8142	SCOTT AND WHITE HEALTH PLAN	H8597	AETNA BETTER HEALTH OF TEXAS INC.
H8145	HUMANA INSURANCE COMPANY	H8604	THP INSURANCE COMPANY
H8173	DEVOTED HEALTH PLAN OF ARIZONA, INC.	H8634	HEALTH CARE SERVICE CORPORATION
H8176	MOLINA HEALTHCARE OF SOUTH CAROLINA, INC	H8649	AETNA HEALTH OF UTAH INC
H8181	SAPPHIRE EDGE, INC.	H8677	MOLINA HEALTHCARE OF CALIFORNIA
H8189	MANAGED HEALTH SERVICES INSURANCE CORP.	H8711	WELLCARE HEALTH INSURANCE COMPANY OF NEW JERSEY
H8197	MOLINA HEALTHCARE OF TEXAS, INC.	H8748	UNITEDHEALTHCARE INSURANCE COMPANY
H8211	MAMSI LIFE AND HEALTH INSURANCE COMPANY	H8764	ASPIRE HEALTH PLAN

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¹ MAO is not required to administer the 2022 HOS Cohort 25 Baseline survey due to enrollment less of less than 500 as of February 1, 2022. MAO administered the Cohort 23 Baseline survey in 2020 and <u>is required</u> to administer the Cohort 23 Follow-Up survey in 2022.

Contract ID	Contract Name	Contract ID	Contract Name
H8768	UNITEDHEALTHCARE INSURANCE CO. OF THE RIVER VALLEY	H9428	WELLCARE HEALTH INSURANCE OF TENNESSEE, INC.
H8783	UCARE HEALTH, INC.	H9431	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY
H8786	AMERIGROUP TEXAS, INC.	H9455	HEALTH CHOICE UTAH, INC.
H8849	AMERIGROUP INSURANCE COMPANY	H9460	CIGNA HEALTHCARE OF ST LOUIS, INC.
H8854	CAREFIRST ADVANTAGE DSNP, INC.	H9525	COMPCARE HEALTH SERVICES INSURANCE CORPORATION
H8889	MEDICA HEALTH PLANS	H9572	BCBS OF MICHIGAN MUTUAL INSURANCE COMPANY
H8908	HUMANA MEDICAL PLAN OF MICHIGAN, INC.	H9576	NEIGHBORHOOD HEALTH PLAN OF RHODE ISLAND
H8961	OSCAR MANAGED CARE OF SOUTH FLORIDA, INC	H9585	BOSTON MEDICAL CENTER HEALTH PLAN, INC.
H9001	FALLON COMMUNITY HEALTH PLAN	H9615	MVP HEALTH PLAN, INC.
H9003	KAISER FOUNDATION HP OF THE NW	H9630	ARKANSAS HEALTH AND WELLNESS HEALTH PLAN, INC
H9047	PROVIDENCE HEALTH ASSURANCE	H9686	ALIGNMENT HEALTH PLAN OF NEVADA, INC.
H9065	AMH HEALTH, LLC	H9699	HMO PARTNERS, INC.
H9070	COMPBENEFITS INSURANCE COMPANY	H9706	HCSC INSURANCE SERVICES COMPANY
H9082	MOLINA HEALTHCARE OF NEW MEXICO, INC.	H9712	HAP EMPOWERED HEALTH PLAN, INC.
H9096	DEAN HEALTH PLAN, INC.	H9725	CIGNA HEALTHCARE OF NORTH CAROLINA, INC.
H9147	BLUE CROSS AND BLUE SHIELD OF NC SENIOR HEALTH	H9730	WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, INC
H9207	HEALTH PARTNERS PLANS, INC.	H9808	CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA
H9219	AMH HEALTH PLANS OF MAINE, INC.	H9811	MAGNOLIA HEALTH PLAN, INC.
H9302	PREMERA BLUE CROSS	H9834	QUARTZ HEALTH PLAN MN CORPORATION
H9335	WELLCARE HEALTH PLANS OF MISSOURI, INC.	H9861	RELIANCE HMO, INC.
H9364	WELLCARE OF MAINE, INC.	H9869	PARTNERS HEALTH PLAN, INC.
H9387	SUNFLOWER STATE HEALTH PLAN, INC.	H9877	VIRGINIA PREMIER HEALTH PLAN, INC.
H9408	VIBRA HEALTH PLAN, INC.	H9952	MEDICA HEALTH PLANS

Contract

ID R5941

R6694

R6801

R7220

R7315

R7444

Contract Name

COMPANY

INC.

ANTHEM INSURANCE COMPANIES,

AETNA LIFE INSURANCE COMPANY

CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY

HUMANA INSURANCE COMPANY

HUMANA INSURANCE COMPANY

UNITEDHEALTHCARE INSURANCE

Contract	Contract Name
ID	Contract Name
	MOLDIA HEALTHGADE OF OHIO
H9955	MOLINA HEALTHCARE OF OHIO,
D0110	INC. HUMANA INSURANCE COMPANY
R0110	HUMANA INSURANCE COMPANY
R0759	UNITEDHEALTHCARE INSURANCE
	COMPANY
R0802	MARTIN'S POINT GENERATIONS
	ADVANTAGE, INC.
R0865	HUMANA INSURANCE COMPANY
R0923	HUMANA INSURANCE COMPANY
100723	TIOWN IN THE COMPLETE
R1390	HUMANA INSURANCE COMPANY
D 1 500	THE CANA DIGITAL AND COLUMNIA
R1532	HUMANA INSURANCE COMPANY
R1548	UNITEDHEALTHCARE INSURANCE
1015 10	CO. OF THE RIVER VALLEY
R2604	UNITEDHEALTHCARE INSURANCE
	COMPANY
R3175	UNITEDHEALTHCARE INSURANCE
	COMPANY
R3332	BLUE CROSS AND BLUE SHIELD OF
	FLORIDA, INC.
R3392	HUMANA INSURANCE COMPANY
R3444	CARE IMPROVEMENT PLUS SOUTH
103111	CENTRAL INSURANCE CO.
R3887	HUMANA INSURANCE COMPANY
R4182	HUMANA INSURANCE COMPANY
D 4407	ANTHEM INCLIDANCE COMPANIES
R4487	ANTHEM INSURANCE COMPANIES, INC.
R4845	HUMANA INSURANCE COMPANY
ICTOT3	HOWANA INSURANCE COMPANY
R5329	SIERRA HEALTH AND LIFE
	INSURANCE COMPANY, INC.
R5342	UNITEDHEALTHCARE INSURANCE
_	COMPANY OF NEW YORK
R5361	HUMANA INSURANCE COMPANY
R5495	HUMANA INSURANCE COMPANY
10 1/3	TOWN IN THOUSENED COMMING
R5826	HUMANA INSURANCE COMPANY

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ATTACHMENT 2 FIDE SNPs Voluntarily Reporting in 2022

Contract ID	PBP ID	Plan Name	Contract Name	Sampling Notes
H0034	002	Hamaspik Medicare Choice (HMO D-SNP)	HAMASPIK, INC.	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H0251	004	UnitedHealthcare Dual Complete ONE (HMO D- SNP)	UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H0321	004	UnitedHealthcare Dual Complete ONE (HMO D- SNP)	ARIZONA PHYSICIANS IPA, INC.	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H0913	013	WellCare Liberty (HMO D-SNP)	WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H1032	175	WellCare Liberty (HMO D-SNP)	Sunshine State Health Plan, Inc.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H1032	176	WellCare Liberty (HMO D-SNP)	Sunshine State Health Plan, Inc.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H1350	009	True Blue Special Needs Plan (HMO D-SNP)	BLUE CROSS OF IDAHO CARE PLUS, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H1350	025	True Blue Special Needs Plan (HMO D-SNP)	BLUE CROSS OF IDAHO CARE PLUS, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H1416	035	WellCare Access (HMO D-SNP)	HARMONY HEALTH PLAN, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H1610	001	Aetna Better Health of Virginia (HMO D-SNP)	COVENTRY HEALTH CARE OF VIRGINIA, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H1732	001	Empire MediBlue HealthPlus Dual Plus (HMO D-SNP)	HEALTHPLUS HP, LLC	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H2034	001	Community Care's Partnership Program (HMO D-SNP)	COMMUNITY CARE HEALTH PLAN, INC.	Sample at contract level for quality and frailty
H2134	001	Allwell Dual Medicare (HMO D-SNP)	WESTERN SKY COMMUNITY CARE, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H2134	003	Allwell Dual Medicare Harmony (HMO D-SNP)	WESTERN SKY COMMUNITY CARE, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)

Contract	PBP	Plan Name	Contract Name	Sampling Notes
ID	ID			
H2168	002	VillageCareMAX Medicare	VILLAGE SENIOR	Sample at contract level for
		Total Advantage (HMO D-	SERVICES CORPORATION	quality, then combined FIDE
		SNP)		SNP PBP level for frailty
H2174	001	Trillium Advantage Dual	TRILLIUM COMMUNITY	Sample at contract level for
	0.04	(HMO D-SNP)	HEALTH PLAN, INC.	quality and frailty
H2224	001	Senior Whole Health (HMO	SENIOR WHOLE HEALTH,	Sample at contract level for
		D-SNP)	LLC	quality, then at PBP level for
112224	002	C ' WI I II II NIIC	CENTOD WHIOLE HEALTH	frailty (HOS-M)
H2224	003	Senior Whole Health NHC	SENIOR WHOLE HEALTH,	Sample at contract level for
		(HMO D-SNP)	LLC	quality, then at PBP level for
112225	001	Socian Cons Ontions Ducanan	COMMONWEALTHCARE	frailty (HOS-M)
H2225	001	Senior Care Options Program	COMMONWEALTH CARE	Sample at contract level for
112226	003	(HMO D-SNP) UnitedHealthcare Senior Care	ALLIANCE, INC.	quality and frailty (HOS-M)
H2226	003		UNITEDHEALTHCARE INSURANCE COMPANY	Sample at contract level for quality, then combined FIDE
		Options NHC (HMO D-SNP)	INSURANCE COMPANY	SNP PBP level for frailty
H2237	007	iCare Family Care	INDEPENDENT CARE	Sample at contract level for
		Partnership (HMO D-SNP)	HEALTH PLAN, INC.	quality, then combined FIDE
				SNP PBP level for frailty
H2416	001	PrimeWest Senior Health	PRIMEWEST RURAL MN	Sample at contract level for
		Complete (HMO D-SNP)	HEALTH CARE ACCESS	quality and frailty
110.417	001	DAG GL : (IDAG D	INITIATIVE	
H2417	001	IMCare Classic (HMO D-	ITASCA MEDICAL CARE	Sample at contract level for frailty
112410	001	SNP)	COLUMN	only; no quality reporting
H2419	001	SeniorCare Complete (HMO	SOUTH COUNTRY HEALTH ALLIANCE	Sample at contract level for
H2422	002	D-SNP) HealthPartners Minnesota		quality and frailty Sample at contract level for
П2422	002	Senior Health Options (HMO	HEALTHPARTNERS, INC.	quality and frailty
		D-SNP)		quality and framity
H2425	001	SecureBlue (HMO D-SNP)	BLUE PLUS	Sample at contract level for
112 123	001	Securebiae (Thire B Sivi)	BECETECS	quality and frailty (HOS-M)
H2456	002	UCare's Minnesota Senior	UCARE MINNESOTA	Sample at contract level for
112 130	002	Health Options (HMO D-	COLUCE WILL VESO 171	quality and frailty (HOS-M)
		SNP)		quality and mainly (1100 111)
H2458	002	Medica DUAL Solution	MEDICA HEALTH PLANS	Sample at contract level for
		(HMO D-SNP)		quality and frailty (HOS-M)
H2563	004	Optima Community	OPTIMA HEALTH PLAN	Sample at contract level for
		Complete (HMO D-SNP)		quality, then combined FIDE
		, , , , ,		SNP PBP level for frailty
H2879	001	Molina Medicare Complete	MOLINA HEALTHCARE	Sample at contract level for
		Care (HMO D-SNP)	OF WISCONSIN, INC.	quality, then combined FIDE
				SNP PBP level for frailty
H2915	002	Allwell Dual Medicare	PENNSYLVANIA HEALTH	Sample at contract level for
		(HMO D-SNP)	& WELLNESS, INC.	quality, then at PBP level for
				frailty (HOS-M)

Contract ID	PBP ID	Plan Name	Contract Name	Sampling Notes
H2915	007	Allwell Dual Medicare (HMO D-SNP)	PENNSYLVANIA HEALTH & WELLNESS, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H3240	024	Amerivantage Dual Secure (HMO-POS D-SNP)	AMERIGROUP NEW JERSEY, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H3259	001	BlueCare Plus (HMO D-SNP)	VOLUNTEER STATE HEALTH PLAN	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H3259	002	BlueCare Plus Choice (HMO D-SNP)	VOLUNTEER STATE HEALTH PLAN	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H3347	002	Elderplan For Medicaid Beneficiaries (HMO D-SNP)	ELDERPLAN, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H3347	007	Elderplan Plus Long Term Care (HMO D-SNP)	ELDERPLAN, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H3359	034	Healthfirst CompleteCare (HMO D-SNP)	HEALTHFIRST HEALTH PLAN, INC.	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H4922	003	AgeWell New York FeelWell (HMO D-SNP)	AGEWELL NEW YORK, LLC	Sample at contract level for frailty; Follow-Up only quality reporting
H4931	013	Banner - University Care Advantage (HMO D-SNP)	BANNER - UNIVERSITY CARE ADVANTAGE	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H4931	014	Banner - University Care Advantage (HMO D-SNP)	BANNER - UNIVERSITY CARE ADVANTAGE	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H4931	015	Banner - University Care Advantage (HMO D-SNP)	BANNER - UNIVERSITY CARE ADVANTAGE	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H4931	016	Banner - University Care Advantage (HMO D-SNP)	BANNER - UNIVERSITY CARE ADVANTAGE	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H5209	002	My Choice Wisconsin Partnership Plan (HMO D- SNP)	My Choice Wisconsin Health Plan, Inc.	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H5294	010	Allwell Medicare Nurture (HMO D-SNP)	SUPERIOR HEALTHPLAN, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5294	015	Allwell Dual Medicare Harmony (HMO D-SNP)	SUPERIOR HEALTHPLAN, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)

Contract ID	PBP ID	Plan Name	Contract Name	Sampling Notes
H5425	010	SCAN Connections (HMO D-SNP)	SCAN HEALTH PLAN	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5425	030	SCAN Connections at Home (HMO D-SNP)	SCAN HEALTH PLAN	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5549	003	VNSNY CHOICE Total (HMO D-SNP)	VNS CHOICE	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H5580	004	Mercy Care Advantage (HMO D-SNP)	MERCY CARE	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5599	001	Fidelis Dual Advantage Flex (HMO D-SNP)	NEW YORK QUALITY HEALTHCARE CORPORATION	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5599	003	Fidelis Medicaid Advantage Plus (HMO D-SNP)	NEW YORK QUALITY HEALTHCARE CORPORATION	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5628	001	Molina Medicare Complete Care (HMO D-SNP)	MOLINA HEALTHCARE OF UTAH, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5628	008	Molina Medicare Complete Care (HMO D-SNP)	MOLINA HEALTHCARE OF UTAH, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5628	012	Molina Medicare Complete Care Select (HMO D-SNP)	MOLINA HEALTHCARE OF UTAH, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5703	001	AbilityCare (HMO D-SNP)	SOUTH COUNTRY HEALTH ALLIANCE	Sample at contract level for quality and frailty
H5828	001	Amerivantage Full Dual Coordination (HMO D-SNP)	AMERIGROUP TENNESSEE, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H5992	007	Senior Whole Health of New York NHC (HMO D-SNP)	SENIOR WHOLE HEALTH OF NEW YORK, INC.	Sample at contract level for frailty only; no quality reporting
H6399	001	Aetna Assure Premier Plus (HMO D-SNP)	AETNA BETTER HEALTH INC. (NJ)	Sample at contract level for quality and frailty (HOS-M)
H6550	004	Allwell Dual Medicare (HMO D-SNP)	SUNFLOWER STATE HEALTH PLAN, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H6550	009	Wellcare Dual Liberty (HMO D-SNP)	SUNFLOWER STATE HEALTH PLAN, INC.	Sample at contract level for quality, then at PBP level for frailty (HOS-M)
H6776	002	RiverSpring MAP (HMO D-SNP)	ELDERSERVE HEALTH, INC.	Sample at contract level for frailty only; no quality reporting
H6988	002	Centers Plan for Dual Coverage Care (HMO D- SNP)	CENTERS PLAN FOR HEALTHY LIVING, LLC	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty

Contract ID	PBP ID	Plan Name	Contract Name	Sampling Notes
H6988	004	Centers Plan for Medicaid Advantage Plus (HMO D- SNP)	CENTERS PLAN FOR HEALTHY LIVING, LLC	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H7464	005	UnitedHealthcare Dual Complete ONE (HMO D- SNP)	UNITEDHEALTHCARE OF THE MID-ATLANTIC, INC.	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H7464	007	UnitedHealthcare Dual Complete ONE (HMO D- SNP)	UNITEDHEALTHCARE OF THE MID-ATLANTIC, INC.	Sample at contract level for quality, then combined FIDE SNP PBP level for frailty
H7559	001	Magellan Complete Care of Virginia, LLC (HMO D- SNP)	MAGELLAN COMPLETE CARE OF VIRGINIA, LLC.	Sample at contract level for quality and frailty
H8298	001	Horizon NJ TotalCare (HMO D-SNP)	HORIZON HEALTHCARE OF NEW JERSEY, INC.	Sample at contract level for quality and frailty
H9066	003	Nascentia Dual Advantage (HMO D-SNP)	VISITING NURSE ASSOCIATION OF CENTRAL NEW YORK	Sample at contract level for frailty only; no quality reporting
H9869	001	PHP Care Complete FIDA- IDD Plan (Medicare- Medicaid Plan)	Partners Health Plan	Sample at contract level for quality and frailty (HOS-M)
H9877	001	Virginia Premier Advantage Elite (HMO D-SNP)	VIRGINIA PREMIER HEALTH PLAN, INC.	Sample at contract level for quality and frailty

ATTACHMENT 3

Conditionally-Approved Medicare Health Outcomes Survey Vendors*

Survey Vendor Contact Information			
Center for the Study of Services (CSS)	DataStat, Inc.		
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Conditionally-Approved Medicare Health Outcomes Survey—Modified Survey Vendors*

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^{*}Contingent on successful completion of HOS survey vendor training in May 2022.

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ATTACHMENT 4

Sample Text for Use in a Member Newsletter Encouraging Members to Complete the HOS

The Medicare Health Outcomes Survey (HOS) was created by the Centers for Medicare & Medicaid Services (CMS), the federal agency that runs Medicare, to monitor and improve the quality of care you receive. Members of every health plan are randomly selected to receive this survey in the mail.

The HOS monitors the quality of care we provide to our members by asking questions about your health status over a specific period of time.

If you receive this survey in the mail, please complete it! Your responses will help CMS make sure that you receive high-quality care.