

## Medicare HOS Survey Status Information<sup>1</sup>

Cohort	Date Fielded	Population	Reporting Units (MAOs) <sup>2</sup>	Sample Size	Ineligible Surveys <sup>3</sup>	Completed Surveys <sup>4</sup>	Response Rate <sup>5</sup>
Cohort 1 Baseline	May 1998	M+CO	287	279,135	7,196	167,096	61.4%
Cohort 1 Follow Up	April 2000	M+CO	188	89,332	1,203	75,593	85.8%
Cohort 2 Baseline	March 1999	M+CO	312	301,184	8,829	194,378	66.5%
		PACE	20	4,225	435	1,752	46.2%
		EverCare	6	5,015	655	1,226	28.1%
Cohort 2 Follow Up	June 2001	M+CO	160	88,468	1,539	73,015	84.0%
Cohort 3 Baseline	April 2000	M+CO	306	298,883	7,662	208,655	71.6%
		PACE	20	3,831	564	1,672	51.2%
Cohort 3 Follow Up	May 2002	M+CO	146	87,091	1,523	65,992	77.1%
Cohort 4 Baseline	May 2001	M+CO	197	190,523	6,041	126,255	68.4%
		PACE	17	3,943	362	1,321	36.9%
Cohort 4 Follow Up	May 2003	M+CO	152	71,549	951	55,480	78.6%
Cohort 5 Baseline	April 2002	M+CO	177	171,504	5,963	106,168	64.1%
		PACE	20	4,834	710	1,385	33.6%
Cohort 5 Follow Up	May 2004	MA	153	74,562	1,265	58,417	80.0%
Cohort 6 Baseline	April 2003	M+CO	163	161,409	5,579	100,669	64.6%
Cohort 6 Follow Up	May 2005	MA	154	69,865	854	56,075	81.3%
Cohort 7 Baseline	March 2004	MA	161	159,311	6,777	99,649	65.3%
Cohort 7 Follow Up	May 2006	MA	151	70,022	1,084	57,214	83.0%
Cohort 8 Baseline	April 2005	MA	164	162,902	6,966	101,588	65.1%
Cohort 8 Follow Up	May 2007	MA	154	66,292	1,351	53,112	81.8%
Cohort 9 Baseline	April 2006	MA	203	188,515	7,725	120,708	66.8%
Cohort 9 Follow Up	May 2008	MA	187	77,669	819	62,875	81.8%
Cohort 10 Baseline	April 2007	MA	286	321,005	19,273	191,308	63.4%
Cohort 10 Follow Up	May 2009	MA	268	114,405	2,026	93,286	83.0%
Cohort 11 Baseline	April 2008	MA	361	414,655	18,420	233,945	59.0%
Cohort 11 Follow Up	May 2010	MA	330	114,733	901	96,106	84.4%
Cohort 12 Baseline	April 2009	MA	424	487,861	26,162	288,794	62.6%
Cohort 12 Follow Up	May 2011	MA	382	142,030	1,330	106,056	75.4%
Cohort 13 Baseline	April 2010	MA	471	546,931	14,079	337,249	63.3%
Cohort 13 Follow Up	May 2012	MA	432	168,801	1,669	123,247	73.7%
Cohort 14 Baseline	April 2011	MA	493	577,874	14,222	297,570	52.8%
Cohort 14 Follow Up	April 2013	MA	444	154,291	1,263	115,102	75.2%
Cohort 15 Baseline	April 2012	MA	506	591,823	13,602	297,974	51.5%
Cohort 15 Follow Up	April 2014	MA	421	147,235	1,295	105,432	72.2%
Cohort 16 Baseline	April 2013	MA	495	578,074	13,080	272,936	48.3%
Cohort 16 Follow Up	April 2015	MA	364	128,455	1,371	92,258	72.6%
Cohort 17 Baseline	April 2014	MA	491	575,422	13,471	261,638	46.6%
Cohort 17 Follow Up	April 2016	MA	349	121,482	1,278	87,779	73.0%
Cohort 18 Baseline	April 2015	MA	483	565,150	15,243	256,735	46.7%
Cohort 18 Follow Up	April 2017	MA	359	123,365	822	87,982	71.8%

Cohort	Date Fielded	Population	Reporting Units (MAOs) <sup>2</sup>	Sample Size	Ineligible Surveys <sup>3</sup>	Completed Surveys <sup>4</sup>	Response Rate <sup>5</sup>
Cohort 19 Baseline	April 2016	MA	459	537,259	14,656	235,121	45.0%
Cohort 19 Follow Up	April 2018	MA	382	129,455	981	88,932	69.2%
Cohort 20 Baseline	April 2017	MA	466	545,210	12,086	239,330	43.0%
Cohort 20 Follow Up	April 2019	MA	407	123,718	727	82,913	67.4%
Cohort 21 Baseline	April 2018	MA	465	542,238	11,669	217,255	40.9%
Cohort 21 Follow Up	August 2020	MA	429	114,569	820	76,004	66.8%
Cohort 22 Baseline	April 2019	MA	473	572,634	9,644	221,210	39.3%
Cohort 23 Baseline	August 2020	MA	509	768,697	19,874	279,005	37.3%

<sup>1</sup> Over the course of time, the refinement of the HOS measure has resulted in changes to the definition of a "completed survey." The information in the table provides a presentation of how a completed survey and response rate were calculated at the time of reporting for each of the baseline and follow up cohorts. Given that the definition of a completed survey has evolved over time, this table should not be utilized for response rate comparisons across the cohorts. If you are interested in comparative response rate information, please contact the Medicare HOS Information and Technical Support Line.

<sup>2</sup> For the baseline cohorts, the reporting units represent the individual MAOs sampled for the survey. However, for the follow up cohorts, the reporting units have been adjusted at the time of the performance measurement reporting to accommodate selected MAO consolidations and service area reductions which occur after the baseline sampling and by December 31 of the follow up survey measurement year.

<sup>3</sup> For the baseline cohorts, the ineligible beneficiaries met one of the following criteria: deceased; not enrolled in the MAO; bad address and phone number; a language barrier; or were removed from the sample due to age less than 18 years. For the follow up cohorts, the ineligible beneficiaries met one of the following criteria: not enrolled in the MAO; bad address and phone number; or language barrier.

<sup>4</sup> In general, for *Cohorts 1, 2, and 3 Baseline* a completed survey was defined as a survey that has at least 80% of the questions answered. However, beginning with *2000 Cohort 1 Follow Up* and *2001 Cohort 4 Baseline*, a completed survey was defined as a survey that can be used to calculate physical or mental health summary scores.

<sup>5</sup> Please note, ineligible beneficiaries were removed from the denominator in the response rate calculations. In other words, Response Rate = [Number of Respondents / (Total Sample - Ineligibles)] x 100%.